

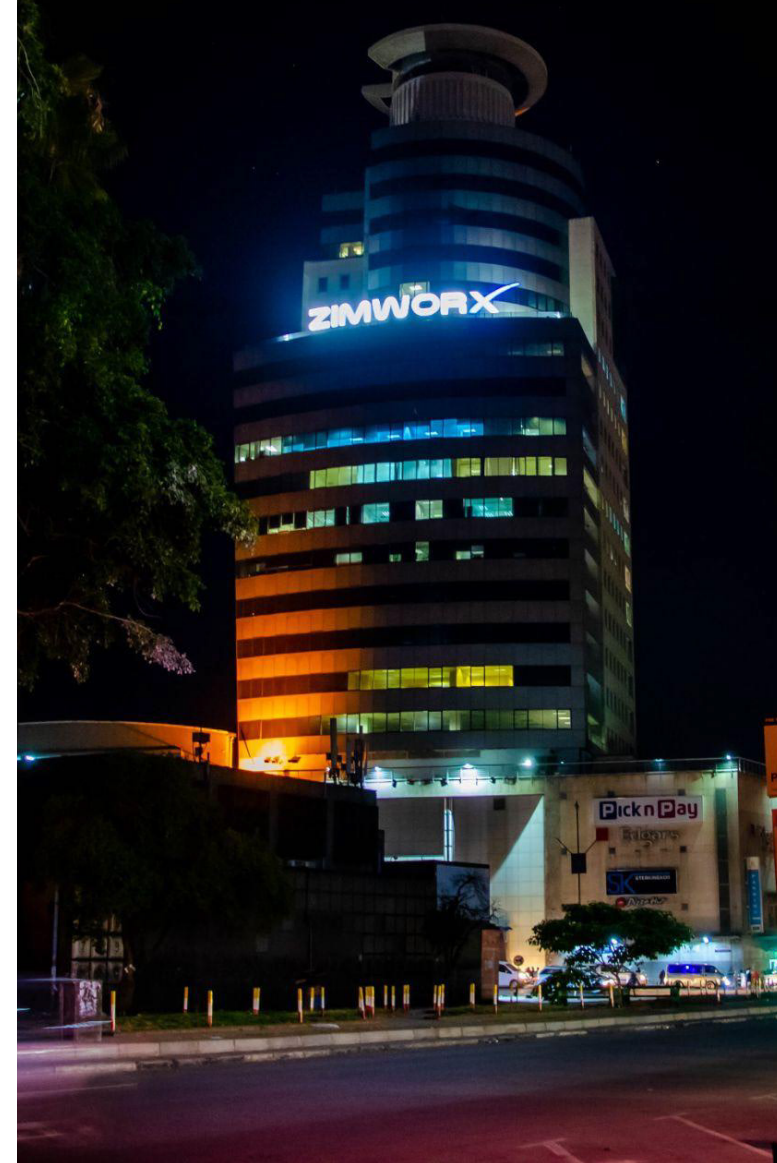
# RCM SOLUTIONS



by  SupportDDS

# WHO WE ARE

- **SupportDDS is an outsourcing company that helps companies find the best virtual remote teams for their business.**
- **We enable business growth with an affordable and scalable approach to resource allocation and strategic planning whilst producing career opportunities for Zimbabweans and Costa Ricans.**
- **SupportDDS' outsourcing expertise helps improve organizations' performance and productivity by providing an all-encompassing virtual support team that empowers your local teams so they can excel.**



# MISSION & CORE VALUES



**“Transforming the Lives of Our Team Members while making a Global Impact for the Kingdom.”**

**FAITHFULNESS**

**INSPIRATIONAL**

**GENEROSITY**

**EXCELLENCE**

**RESILIENCE**

# ABOUT US



**University-Educated  
Team Members**



**Dedicated Team Members  
align with your time zone**



**Team Members speak the  
"Queen's English"**

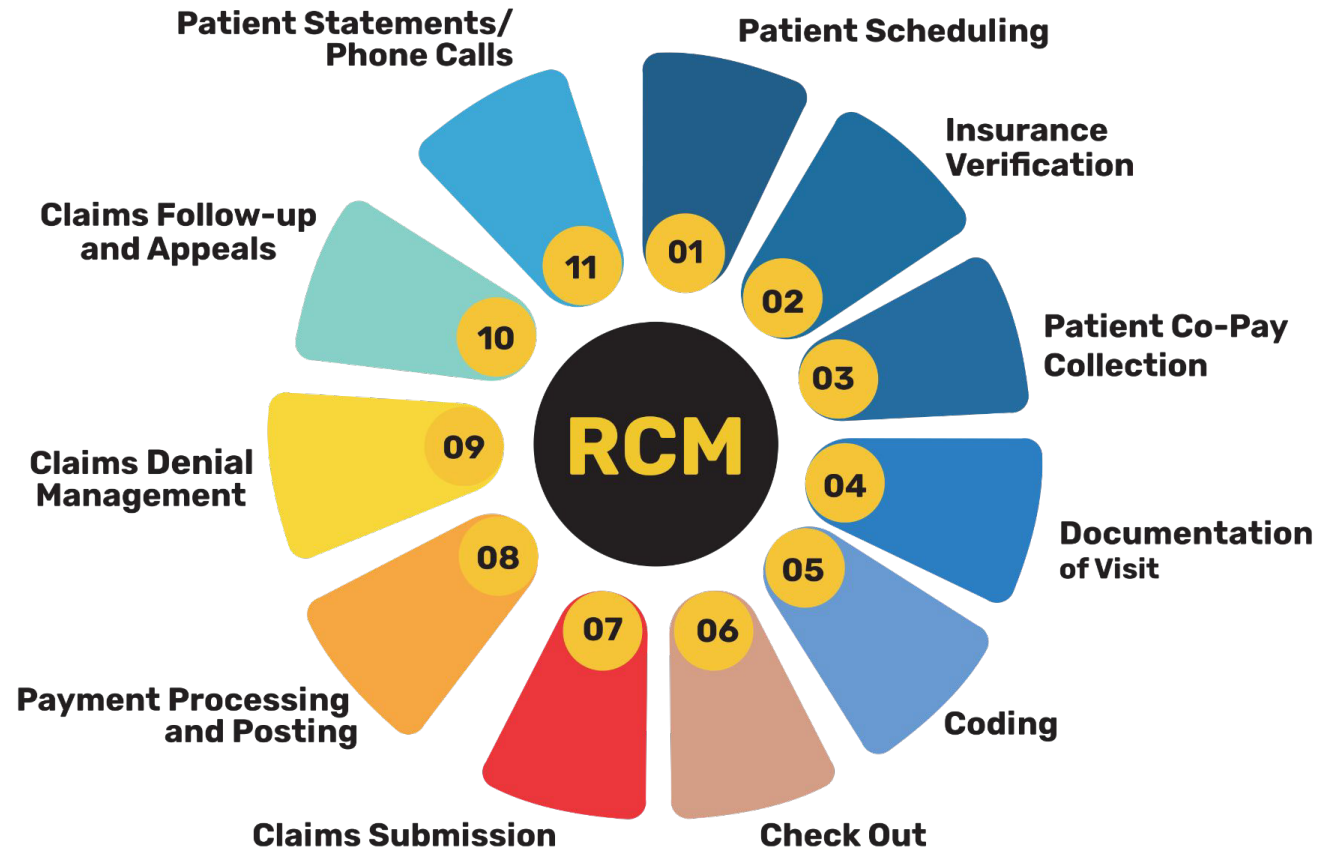


**No long-term contracts**



**No work from home**

# WE SUPPORT ALL RCM PILLARS



# WHY OUTSOURCE RCM?



- **Scalability**
- **Expertise**
- **Technology**
- **Cost-efficiency**
- **Standardization in Operations**
- **Focus on Patient Care**



# BENEFITS OF USING US



INCREASED REVENUE



REDUCED  
ADMINISTRATIVE  
BURDEN



ENHANCED  
COMPLIANCE



STRATEGIC GROWTH

- **We provide Workstations, PC infrastructure, IT Support and Cybersecurity.**
- **HR, Finance and Account Managers who liaise between you and your team member.**
- **We offer employee benefits, private transportation, and healthcare insurance to our team members.**
- **A well supported team member is a productive member of your business- we offer spiritual, emotional and counselling support through our Workplace Wellness/Pastoral Care department.**
- **All provided at a flat monthly fee.**

# OUR LOCATIONS & FACILITIES



- **We have two centers. Our primary center in downtown Zimbabwe and our Spanish/bilingual center in Costa Rica.**
- **Zimbabwe has over two million university educated men and women who are motivated to provide for their families.**
- **The World Economic Forum\* calls the Costa Rican workforce the best human capital resource in Latin America due to its highly educated workforce.**





# PRICING



## RCM ESSENTIALS

**RCM Essentials. Starting at \$2.180** Get the best of our entry-level services when you sign up for RCM Essentials. This includes Training, a dedicated CSP, and SOP.

## RCM ELITE

**RCM Elite. Starting at \$2.980** We offer the very best in RCM solutions. This is a full bouquet of services offering smooth workflow and reliable RCM services for your business.

# OUR PROCESS



1. **Schedule a Discovery Call**
2. **Interview team members**
3. **Select Candidate**
4. **Sign Documentation**
5. **Onboarding and IT Integration**
6. **Go!**

**Process takes as little as 5-7 business days.**



# WHY SUPPORTDDS



- **“Transforming the Lives of Our Team Members while making a Global Impact for the Kingdom.”**
- **We believe in Our Three Wins**

**A WIN for our clients who benefit from increased efficiency and reduced operational costs.**

**A WIN for our team members who gain employment and benefits that empower them to provide for themselves and their families.**

**A WIN for the ministries we support around the world as we donate 51% of profits.**



# LET'S GET STARTED

- **50 – 70% lower payroll costs**
- **Dedicated, dependable and University-educated team members**
- **HIPAA certified**
- **High level cyber-security**
- **Flat monthly fee**
- **No long term contracts**



 **Support**DDS.com/RCM

